**Project Name:** Food Import Clearance System (FICS)

**Customer:** Food Safety and Standards Authority of India (FSSAI) **Sponsor:** Food Safety and Standards Authority of India (FSSAI)

**URL:** https://fics.fssai.gov.in/

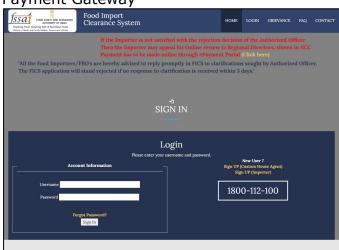
**Overview:** FSSAI has an online system for clearance of food imports, Food Import Clearance System (FICS) which is seamlessly integrated with the Customs ICE-GATE (Indian Customs Electronic Commerce/Electronic Data interchange (EC/EDI) Gateway) under SWIFT (Single Window Interface for Facilitating Trade). Selective sampling & testing of food articles on the basis of risk profiling done by FSSAI is implemented at the Customs ICEGATE.

FSSAI has its Authorized Officers covering 53 points of entries for ensuring compliance to the provisions of FSSA Act, 2006 and Regulations made thereunder. Further, there are another 97 points of entry throughout the country where Customs officials have been notified as Authorized Officers by FSSAI.

**Functionality:** The food articles when referred to FSSAI for clearance by the Customs Authorities are subjected to scrutiny of documents, visual inspection, sampling and testing in order to determine whether or not they conform to the safety and quality standards established and laid down under various Food Safety and

Standards Regulations. If sample is found conforming then No Objection Certificate (NOC) is generated and if not conforming, then Non-Conforming Report (NCR) is generated.

**Integrations with other systems:** Customs SWIFT ICEGATE, SMS, Email, Payment Gateway



**Stakeholders:** Importer's, Customs House Agents (CHA's), Authorize Officers (AO's), Inspection Officers (TO's), and Accredited Laboratories.

## **HIGHLIGHTS OF FICS:**



•More than 10,000 importers are using the FICS

Importers 2

• 100% of the food import clearance is done through FICS

Food Imports